



March 23, 2022

Dear Valued Member:

As you probably know, First Harvest Credit Union is planning a system enhancement which is scheduled to take place in late spring. This enhancement will allow us to better serve you with improvements such as:

- New online and mobile banking features
- More efficient branch and real-time transactions
- Faster decisions for online loan applications

We will contact you periodically in the coming weeks with more information about the system enhancement and how it will affect your services and your accounts. In the meantime, there are a few things you can do to make sure that you have the latest information on the process:

- (1) If you have moved recently, or if you have changed your telephone number or email address, please update your contact information by visiting a First Harvest branch, calling the **Contact Center at 1-800-582-7640**, making the change through our online banking system, or completing the Change of Address form on our website at **firstharvestcu.com/enhancement**.
- (2) Check our website, **firstharvestcu.com/enhancement**, and if you visit our branches, check for signage and video messages about the enhancement.
- (3) Read any letters you receive from First Harvest. These letters will contain important information about the enhancement process.
- (4) Read any emails you receive from First Harvest. These emails will contain important information about the enhancement.
- (5) Follow us on social media. We'll post periodic updates on Facebook, Instagram, and Twitter.

On behalf of the Board of Directors, leadership, and employees of First Harvest Credit Union, thank you for your loyalty and support.

Sincerely,

A handwritten signature in black ink, appearing to read "Ernest D. Huggard", written in a cursive style.

Ernest D. Huggard
President and Chief Executive Officer

A dark blue rectangular box containing white and orange text. At the top, a thin orange arrow points to the right. The text reads: "We're excited to offer these enhanced services, giving you yet another reason why First Harvest is **A Better Place to Grow.**"

We're excited to offer
these enhanced services,
giving you yet another
reason why First Harvest is
A Better Place to Grow.